

# Coordinated Care Initiative (CCI): An Update One Year Into Implementation

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# JUSTICE IN AGING

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FIGHTING SENIOR POVERTY THROUGH LAW

Justice in Aging is a national non-profit organization that fights senior poverty through law. We secure health and economic security for older adults of limited income and resources by preserving their access to the courts, advocating for laws that protect their rights, and training advocates around the country to serve the growing number of older Americans living in poverty.

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# CCI = three big changes

CCI Change	Description
<b>Mandatory Medi-Cal Managed Care</b>	Duals and previously excluded SPDs must enroll in managed care for Medi-Cal
<b>LTSS Integration</b>	LTSS added to managed care plan benefit package
<b>Medicare Integration (Cal MediConnect)</b>	For duals, integration of Medicare and Medi-Cal benefits into one managed care plan.

SPD



Medi-Cal Plan  
+  
LTSS

Dual Eligible



Medi-Cal Plan  
+  
LTSS

Original  
Medicare

Dual Eligible



Medi-Cal Plan  
+  
LTSS

Medicare  
Advantage or  
D-SNP

Dual Eligible



Cal  
MediConnect  
(Medicare +  
Medi-Cal  
+LTSS)

Dual Eligible



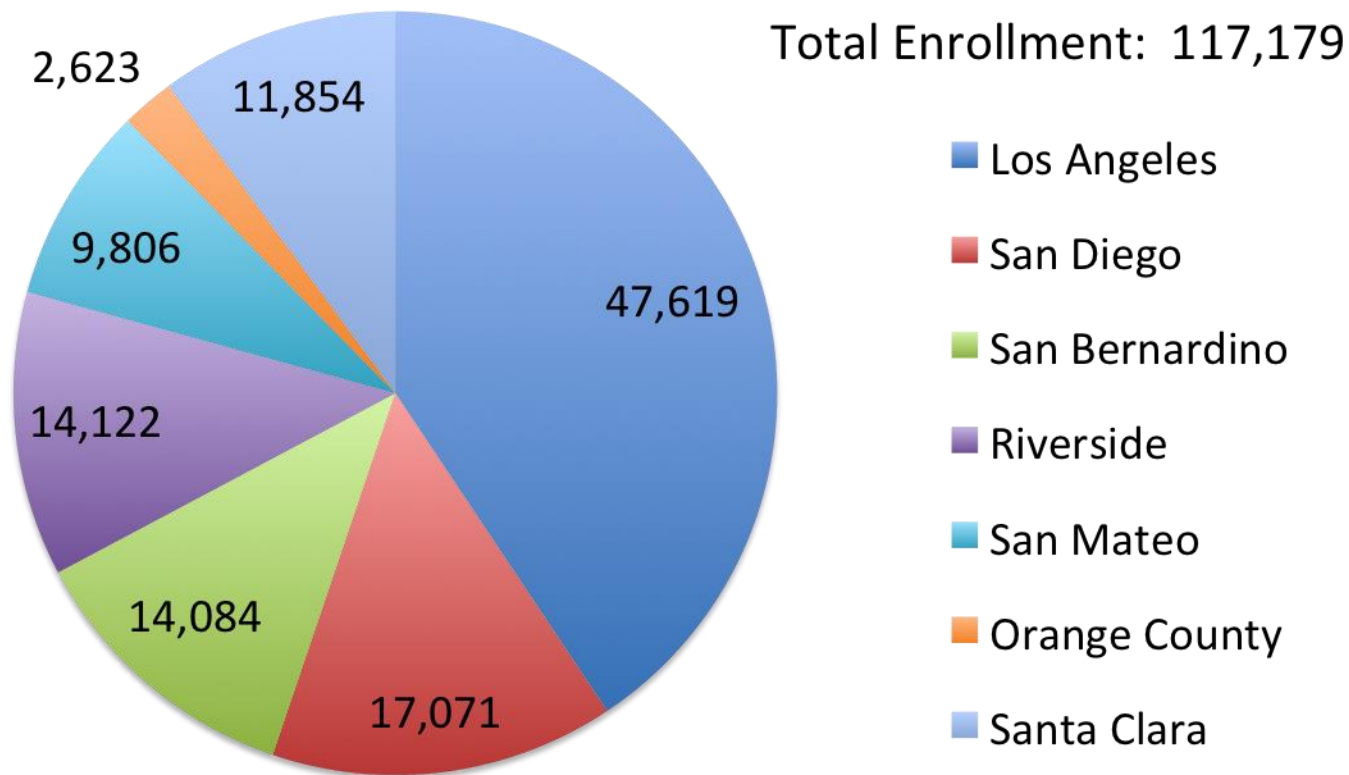
PACE

# When and Where

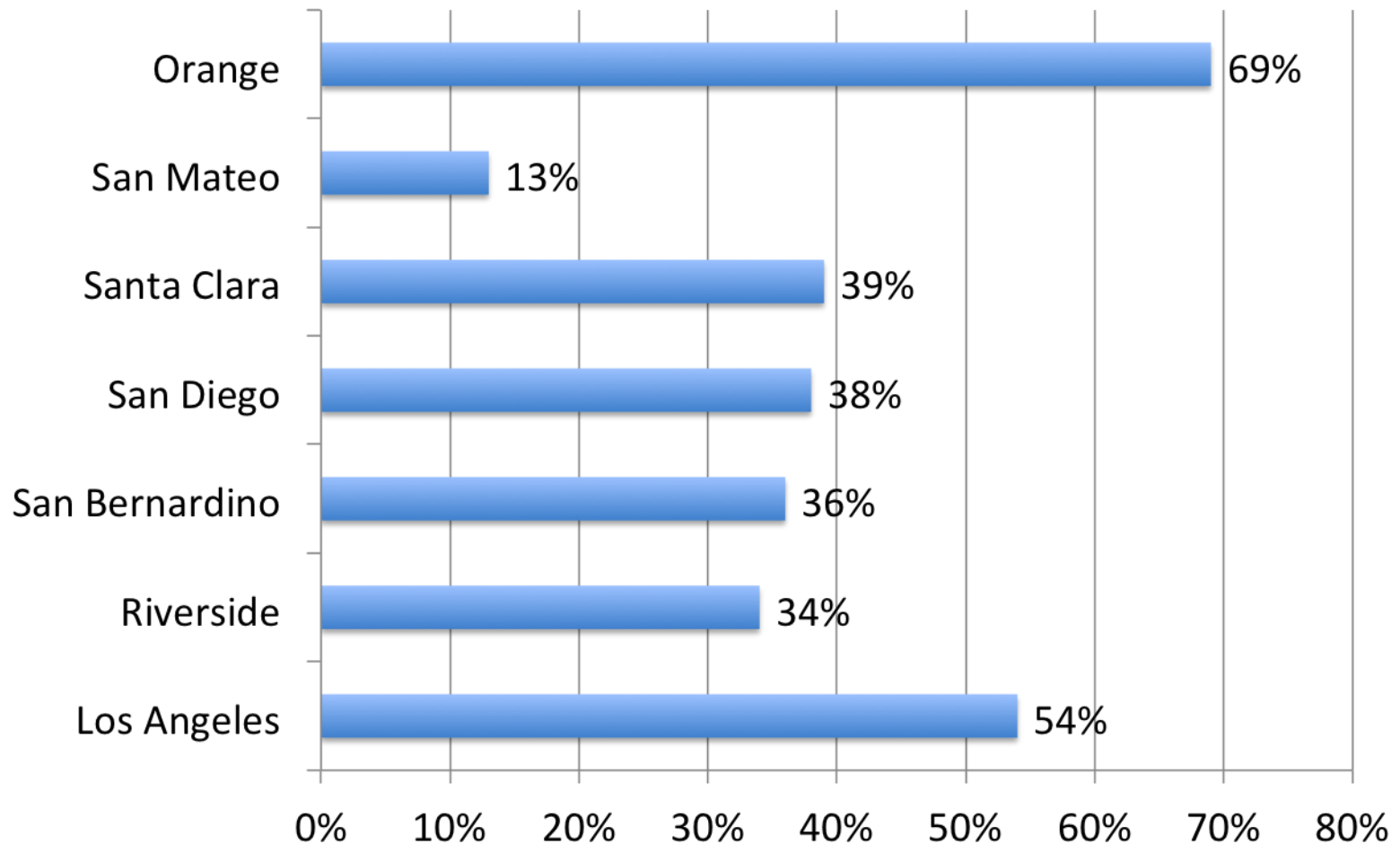


County	Passive Start and End Date
Alameda	
Los Angeles	July 2014 – June 2015
Orange	August 2015 – July 2016
Riverside	May 2014 – March 2015
San Bernardino	May 2014 – March 2015
San Diego	May 2014 – March 2015
San Mateo	April 2014
Santa Clara	January 2015 – December 2015

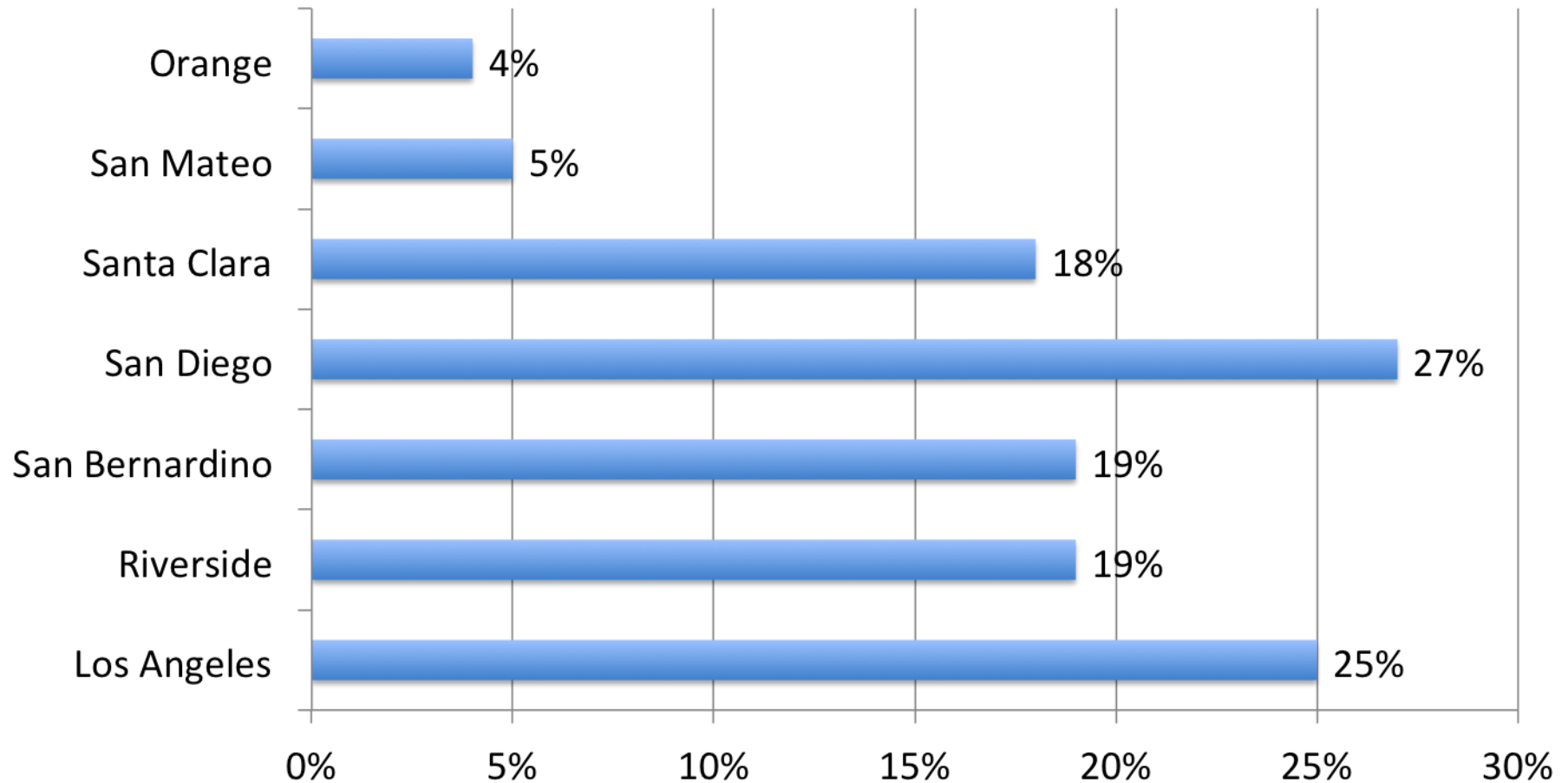
# Cal MediConnect Enrollment by County, 10-1-2015



# Cal MediConnect Opt Outs By County, 10-1-2015



# Cal MediConnect Disenrollments by County, 10-1-2015





# Challenges

&

# Successes

Notice/Enrollment



Revised Notices  
Email DropBox  
Innovative Outreach

Continuity of Care



More Expansive Policy

Beneficiary Contact  
Information



Creative Outreach

# Duals Who Opted Out or Disenrolled

- Receive Medicare either through FFS or another Medicare product
- Medi-Cal plan responsible for cost sharing and Medi-Cal covered services
- Medi-Cal plan responsible for coordination of LTSS
- Experiencing some issues accessing Medi-Cal covered services (e.g. transportation)
- Medicare provider confusion – balance billing

# Moving Forward...What's Next

CA submitted non-binding letter of intent to CMS to extend demo from 3 to 5 years

Ongoing passive enrollment in Santa Clara County and Orange County

Active Enrollment

LTSS provision,  
improved  
coordination

Evaluation

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- Justice in Aging Duals Website
  - Advocate's Guide
  - News
  - Sign up for alerts

<http://dualsdemoadvocacy.org/california>
- Contact us:
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- Department of Health Care Services
  - [www.calduals.org](http://www.calduals.org)

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